

Wisconsin Healthcare Account Quality Management System

Level 3 – Answers to Adjustment Scenarios

MEDS – DDES Encounter

A. Answers to Transaction Adjustment Scenarios

Answers to the adjustment scenarios are based on the MCO's system capabilities and the information that is available. The answers specified here may not necessarily reflect all of the acceptable responses to the situations described.

1. The MCO paid a \$100 claim to XYZ Co, but the equipment was never received. XYZ Co. should not have been paid.

Record ID	Record Type	Adjust Type	Paid Amount	Parent ID	Original ID	SPC Code
ABC	O	<NULL>	100	<NULL>	ABC	112.58
123	C	R	-100	ABC	ABC	112.58

2. The MCO paid a \$100 claim to XYZ Co, but found the payment should have been \$95.

Record ID	Record Type	Adjust Type	Paid Amount	Parent ID	Original ID	SPC Code
ABC	O	<NULL>	100	<NULL>	ABC	112.58
123	C	R	-100	ABC	ABC	112.58
234	C	N	95	ABC	ABC	112.58

3. The MCO paid a \$100 claim to XYZ Co, but an incorrect SPC Code was used. The correct SPC Code is 112.99.

Record ID	Record Type	Adjust Type	Paid Amount	Parent ID	Original ID	SPC Code
ABC	O	<NULL>	100	<NULL>	ABC	112.58
123	C	R	-100	ABC	ABC	112.58
234	C	N	100	ABC	ABC	112.99

4. The MCO paid a \$100 claim to XYZ Co, but found that the payment should have been \$80. Then, after the adjustment was done, the MCO found that other insurance paid \$30 and the MCO should only have paid \$50. (Please show 2 sets of adjustments.)

Record ID	Record Type	Adjust Type	Paid Amount	Parent ID	Original ID	SPC Code
ABC	O	<NULL>	100	<NULL>	ABC	112.58
123	C	R	-100	ABC	ABC	112.58
234	C	N	80	ABC	ABC	112.58
345	C	R	-80	234	ABC	112.58
455	C	N	50	234	ABC	112.58

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Team\MEDS\DDES\Encounter\Documentation\Implementation Documents\Encounter Implementation Guide

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5. The MCO paid a \$100 claim to XYZ Co, but an incorrect SPC Code was used. The correct SPC Code is 112.99. Then, after the adjustment was made, the MCO found that the SPC was still wrong, it should have been 112.57. (Please show 2 sets of adjustments.)

Record ID	Record Type	Adjust Type	Paid Amount	Parent ID	Original ID	SPC Code
ABC	O	<NULL>	100	<NULL>	ABC	112.58
123	C	R	-100	ABC	ABC	112.58
234	C	N	100	ABC	ABC	112.99
345	C	R	-100	234	ABC	112.99
445	C	N	100	234	ABC	112.57

6. The MCO paid a \$100 claim to XYZ Co, but the claim should not have paid; the case manager said she returned the equipment. Then, after the adjustment was made Joel found the equipment sitting in the corner. Joel asked the case manager about it and she replied, “Oh that! Never mind, I need it after all.”

Record ID	Record Type	Adjust Type	Paid Amount	Parent ID	Original ID	SPC Code
ABC	O	<NULL>	100	<NULL>	ABC	112.58
123	C	R	-100	ABC	ABC	112.58
234	C	N	100	ABC	ABC	112.58

Or

Record ID	Record Type	Adjust Type	Paid Amount	Parent ID	Original ID	SPC Code
ABC	O	<NULL>	100	<NULL>	ABC	112.58
123	C	R	-100	ABC	ABC	112.58
456	O	<NULL>	100	<NULL>	456	112.58